

Supplier Code of Conduct



Computacenter are committed to observing high ethical standards in the conduct of its business activities and are dedicated to responsible and sustainable corporate management. These ethical standards mean we will comply with all of the laws that apply to the business activities of Computacenter within individual countries, across Europe and the world.

As part of this we commit to adhering to the 10 principles of the UN Global Compact:

The principles of the Global Compact are based on a worldwide consensus deriving from

- **the Universal Declaration of Human Rights,**
- **the International Labour Organization's Declaration on Fundamental Principles and Rights at Work,**
- **the Rio Declaration on Environment and Development and**
- **the United Nations Convention Against Corruption.**

The Global Compact calls upon companies, acting within their sphere of influence, to recognise, support and implement a catalogue of fundamental values in the areas of human rights, labour standards, environmental protection and anti-corruption:

Human rights

- **Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights and**
- **Principle 2: make sure that they are not complicit in human rights abuses.**

Labour standards

- **Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining and, furthermore, to**
- **Principle 4: the elimination of all forms of forced and compulsory labour,**
- **Principle 5: the effective abolition of child labour and**
- **Principle 6: the elimination of discrimination in respect of employment and occupation.**

Environmental protection

- **Principle 7: Businesses should support a precautionary approach to environmental challenges,**
- **Principle 8: undertake initiatives to promote greater environmental responsibility and**
- **Principle 9: encourage the development and diffusion of environmentally friendly technologies.**

Anti-Corruption

- **Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.**

The measures and the stages of progress towards implementation of these principles at Computacenter are documented and updated in the Declaration on Corporate Sustainable Development (CSD).

We expect all of our suppliers to abide to and support us to achieve the above principles in conjunction with the terms and conditions of business you have with us.

As part of our supplier processes we require all new suppliers to complete the 'New Supplier application questionnaire' to help us assess the suitability of potential suppliers. From time to time we may ask existing suppliers to complete this process again and /or carry out any further additional compliance requirements we may have.

Further details of the standards and processes that we expect suppliers to meet can be found in the:

- Group Business Ethics Policy
- Anti-Bribery and Corruption policy

Whistleblowing

If you've got a concern over anything raised in this code of conduct you may report this to our confidential external whistleblowing hotline: 0800 915 1571.

We encourage anyone who raises a concern to provide us with their name and contact details so that we can make sure that we investigate issues thoroughly. However, we do understand that sometimes people will want to raise things anonymously. Where this is the case, we will still investigate any issues raised.

We ask that you make this code of conduct available to any workers or subcontractors who will be working on any of our sites, or within our supply chain.