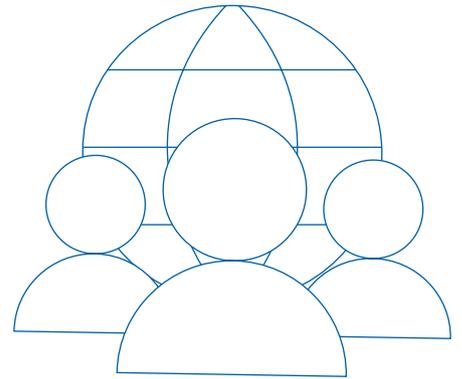# MODERN SLAVERY STATEMENT 2016

At Computacenter, we are committed to observing high ethical standards in the conduct of our business activities and within our supply chain. We are dedicated to responsible and sustainable corporate management. This includes making sure that the group's practices are compliant with human rights and employment legislation wherever we do business.

Our business is diversified across our main territories and our three business areas, which are described below. These businesses are distinct, but synergistic, as customers increasingly look to buy end-to-end services and solutions, ranging from consulting to integration over the product's supply life cycle, to contracting a managed service.

Consult & Change
Delivering a set of predictable, proven solutions that optimise customer's technology, enabling effective change and achievement of business goals.

Source & Deploy
Determining and providing appropriate products and commercials to address customer's technology requirements, providing a complete service and support throughout the product lifecycle.

Manage & Transform
Providing maintenance support, transformation and management of customers IT infrastructures and operations improving quality and flexibility of service, while significantly reducing costs.

We have a European footprint that matches where our customers are headquartered and global reach to support their worldwide service requirements. Computacenter is headquartered in the UK.

Within the Computacenter Group, we have over 14,000 employees based across Europe, the United States, Mexico, Malaysia, South Africa and India.

We have developed a global coverage to mirror our customer's requirements. As a result Computacenter can supply customers in over 100 countries and service end users in more than 70 countries. We have over 1,200 engineers and specialists who implement and support multi-country solutions. In total we support over four million users and ship 25.5 million products worldwide each year. Our extensive partner network covers field services and onsite support and globally services Computacenter's European headquartered customers.

Our supply chain is made up of products and services that we use in our business; our employees and contractors; partner organisations who we work with; and IT equipment which we supply to our customers.

As part of our commitment to responsible and sustainable corporate management we adhere to the 10 Principles of the UN Global Compact. This is supported by and is at the heart of our Group Business Ethics policy which sets out our commitment to observing the highest ethical standards in our business conduct. It also explains what we expect from our employees and how they can report any concerns they may have.

During 2016, we made progress towards outsourcing our whistleblowing process by introducing an independent third party provider. As a result, our whistleblowing hotline was launched early in 2017. Although primarily aimed at our employees, it is also available and communicated to others working with us, as a way to report any ethical concerns.

Within each business area the Directors are responsible for compliance with The UK Modern Slavery Act 2015 and all other areas of legal and ethical governance. These requirements and our compliance with them form the basis of what is reported to our Compliance Steering Committee. Formed in 2016, the Compliance Steering Committee is headed by key members of our Executive (including Head of Group Legal and our Group HR Director) and part of their role is to highlight areas of improvement and report back into our Risk and Audit Committees.

In addition to the above; we regularly review all our policies and processes in order to identify areas for continuous improvement and to assess our overall compliance. In the past 12 months, we have reviewed our Anti-Bribery and Corruption policy and processes throughout Computacenter. Having done this, we are confident in our internal processes and compliance, with anti-bribery and corruption training being an integral part of our induction process across the Group.

Our initial supplier selection process is carried out by way of a comprehensive supplier take-on questionnaire, which includes areas such as financial stability, adherence to the 10 Principles of the UN Global Compact, human rights, working standards, the environment, anti-bribery and corruption and supply chain responsibility. In summary, we look for diverse, ethical, financially stable counter-parties with whom we can do business. This is managed centrally through our Group Commercial Contract Management team and our specialist International Partner Management team. When selecting who we want to work with, we make sure that our terms of engagement are clear and transparent, and such terms support both our Group values and our wider Corporate Social Responsibility objectives. We are committed to the promotion of equality of opportunity and diversity, and we build relationships with organisations which support and adopt similar principles.

We have increased our focus on the risk of modern slavery over the last year and have worked across our wider business operations to identify our risk areas. As a result we have improved our governance processes and developed a new supplier code of conduct which incorporates modern slavery and the 10 Core Principles of the UN Global Compact.

Moving forward, we will continue with our commitment to ethical and responsible business practises, ensuring that if modern slavery is identified anywhere within our supply chain we will not tolerate it.

As part of this, over the next year we will continue with the progress we have already made with our Group Commercial Contract Management team and International Partner Management team.

This statement fulfils the requirements of Section 54 (Transparency in supply chains) of the Modern Slavery Act 2015 and covers the period of 1 January 2016 to 31 December 2016.

Signed on behalf of the Computacenter PLC Board of Directors

Mike Norris
Chief Executive Officer
20 June 2017