HELPING TRANSFORM THE NHS WITH WINDOWS 10
The migration from legacy operating systems to Windows 10 continues apace. The sooner healthcare organisations start their move, the sooner they can take advantage of greater agility, efficiency and therefore improve patient care.

As part of the Microsoft 365 solution, Windows 10 integrates with the Office 365 cloud to provide users with a better experience. It helps them to be more productive, more secure and more engaged.

Ten years in development, Windows 10 is more than a natural evolution of Microsoft’s operating system. It’s an essential part of the foundation of the Digital Workplace your organisation is building – a workplace that’s tailored to your particular business; where healthcare professionals can work more easily and effectively, where they are protected from cyber threats today and tomorrow, and where their Windows 10 cloud operating system is always up to date with the latest functionality. It offers you the best opportunity to empower clinicians and engage with patients in the digital age.

As a Microsoft Gold Partner, we have the experience and all the services you need to make your migration go smoothly.

For health organisations to improve patient satisfaction, healthcare leaders need to push their digital transformation agenda, which requires rethinking business processes, seamless interoperability, and using the right technology in order to provide the best patient care possible.
Healthcare organisations are evolving. As they modernise, they’re developing a new type of work environment: a user-centric Digital Workplace. Application compatibility and multiple ways of provisioning means that Windows 10 is not only easy to adopt, but also simplifies the lives of healthcare professionals and provides them with what they want: a consistent, modern experience in terms of look and feel.

Health trusts can take advantage of the latest functionality to ensure staff work more collaboratively and productively, and they’ll be able to do so more securely than ever. Windows 10 delivers enhanced security features such as Advanced Threat Protection, Bitlocker encryption and Windows Defender (antivirus) providing peace of mind for both staff and patients.

As a trusted Microsoft Gold Partner, Computacenter can help your organisation transition to Windows 10 seamlessly, so that you can reap its benefits sooner.

### Advanced security with updates
While previous versions of Windows have served organisations well, the reality is that they do not offer the level of protection you need to deal with the new security threats we’re all facing. These modern challenges require a new platform. Windows 10 is not only packed with advanced security features for protecting identities and information and resisting threats; as a cloud operating system it is always up to date, so your trust stays protected against the latest dangers.
DEDICATED CARE

In today’s healthcare environment, physicians increasingly need to access electronic medical records and patient information whether they are at a GP surgery, intensive care unit or on a home visit. Windows 10 enhances integration with other applications and core services to deliver that anytime anywhere flexibility. Data, preferences, applications and security settings are seamlessly synchronised, allowing medical staff to efficiently access EMR systems, interact with different devices and connect with other providers for a seamless user experience.

Windows 10 optimises apps in both touch and desktop modes, giving healthcare professionals a full touch-screen experience, which supports a modern workstyle and enables health services to provide optimal patient care.

An improved user experience

Windows Hello enables your device camera to detect and authenticate you returning to your desk, automatically unlocking it without needing to input login and password details. Speedy and secure!

Cortana, the intelligent assistant feature, allows you to schedule calendar appointments, locate files or set important reminders by voice instructions.

Mark up patient documents, jot down notes or scribble diagrams with Windows Inking - a virtual pen with smart features that can also interact with apps including OneNote, Cortana and Maps.
Windows 10 brings the consumer world of rolling updates to the healthcare organisation with new releases issued twice a year. This approach helps organisations to strengthen security, exploit the value of product innovations and reduce the risk of ‘Shadow IT’. However, your trust could be presented with challenges as well as benefits. Updates could create more work for your IT teams and there’s a potential for disruption due to changes to your core IT processes.

This is where Computacenter can help.

A future-ready health service

The build, release and support requirements for Windows 10 are fundamentally different to previous versions of the operating system. It will be important for organisations to transition to Windows 10 in order to avoid paying expensive additional support costs to Microsoft, and primarily to ensure that you are equipping your organisation with the best technology to serve your healthcare professionals and patients.

Our managed Windows 10 service will simplify the ‘Windows as a Service’ model to ensure you are regularly updated both to minimise any security threats and exposure, and allow you to take advantage of the new innovations that the Windows 10 platform has to offer.

Get ahead by innovating faster

New enhancements to drive greater agility, efficiency and collaboration.

Ensure your devices remain within support

Lower Total Cost of Ownership

Update frequency reduces the need for big planned rollouts.

Minimal disruption to users and healthcare organisations, and in turn, their patients

Frees up time for healthcare staff to deliver dedicated and personalised patient care
A clear strategy and roadmap based on your organisational goals and pain points is necessary. We have the expertise, accreditations and experience to get a deep knowledge of the right solutions that meet your specific needs. Through working with you to carefully assess and consult, we carry out workstyle assessments aiding user adoption.

With Windows 10, we have proven blueprints and facilities to help you accelerate your deployment, so that your healthcare organisation can benefit sooner and ensure your practices derive the greatest value from technology and tools that match your processes and plans.

Help is at hand
Knowing what your organisation needs from Windows 10 before deployment is a crucial step in your digital transformation strategy. But where do you begin? How do you identify the solution that's the right fit for your organisation's unique challenges? How do you open the eyes of your staff to the possibilities your new technology affords? How will it change the way they work? Will it help or hinder them? Computacenter can help you answer these questions.
Computacenter can provide advice and support at every stage of your Windows 10 journey, helping to identify your workstyles and maximise the benefits of your workplace technology. We can carry out infrastructure readiness assessments and plan your Windows 10 deployment with you. We provide all the capabilities your organisation needs, at a low cost, including supply chain services, portfolio management of devices, a proven methodology for inventory management, and asset tagging.

Computacenter not only takes the pressure off your IT and service desk teams, but ensures your infrastructure continues to operate at its best without getting in the way of what’s important: delivering effective patient care. We offer:

**Innovation**
- User-centric approach via our Workstyle Analysis service to identify the optimal way for Windows 10 to enable users.
- Expedite your transition to Windows 10 using our established services, from Infrastructure Readiness Assessment through to Rapid Migration Approach.
- Exploit our assets and capabilities for an optimal end-to-end experience – from our Deployment Management System (Inventox) to our Evergreen Managed Service and our adoption frameworks.

**End-to-end Capability**
- Windows 10 is at the heart of our User Centric Digital Workplace – Digital Me
- Supply Chain, Transformation and Managed Services capabilities
- Industrialised processes and capabilities such as Supply Chain Services across Europe

**Credentials**
- Scale – 995k users migrated in 2016
- No.1 European Microsoft Devices ADR (Authorised Device Reseller) 2017
- Recognised by Microsoft as leading Windows transformation partner in Europe

**Whenever you need us**

By partnering with us, you’ll be able to minimise the risk and maximise the value of not only migrating to the new operating system but also other workplace technologies. Windows 10 is a great opportunity for your organisation – a big step in the digital transformation of healthcare. With the support of a skilled partner like Computacenter, taking that step doesn’t have to be a leap into the unknown.
GET IN TOUCH

To find out how Computacenter can help your organisation maximise the benefits of Microsoft Windows 10, contact your account manager, call 01707 631640 or email government@computacenter.com

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