



Computacenter Opens New Service Desk Office in Budapest

New Computacenter office will open January 2014

Computacenter, Europe's leading independent provider of IT infrastructure services and solutions, today announces the opening of its latest International Service Centre in Budapest, Hungary aimed at satisfying increased demand for multilingual customer support within its customer base.

The new office will be formally opened by Group CEO Mike Norris on the 14th January 2014, with the Hungarian Secretary of State.

"Expanding to Budapest is our next step in ensuring that customers in the UK, France and Germany are provided with the best possible service," says Mark Badi, International Service Director at Computacenter and head of the new Budapest office. "I am delighted that we have been able to open quickly whilst also maintaining our global industry standard and very much look forward to the official opening."

Air Liquide, world leader in gases, technologies and services for Industry and Health, will be the first customer to be supported from the Budapest offices that will go live in the middle of January 2014. The office will build on the language flexibility offered by the Barcelona office and will support organisations across all sectors and geographies.

"Expanding to Budapest is our next step in ensuring that customers in the UK, France and Germany are provided with the best possible service."

The Budapest office expansion will be Computacenter's tenth Service Centre to open in the last two years and will initially host 50 dedicated employees with room to grow to 230 seats. Computacenter's service desk capabilities currently

support more than 1 million users and the Hungarian office will complement existing locations in Spain, Malaysia, UK, Germany, USA and South Africa.

"We are very confident that the new office will significantly strengthen our service and support offering across Europe," concluded Badi. "We look forward to welcoming Air Liquide to Budapest and bringing the very best IT solutions and support to the company and future companies as they join us."