

Computacenter Payment Practices Disclosure

Narrative Descriptions

Standard Payment Terms

Terms are negotiated with suppliers at the beginning of the trading relationship. Depending on the type of contract, the standard terms are net monthly (paid 28th of following month from invoice date) and net 2-monthly (paid 28th of 2nd month from invoice date). The maximum agreed contract term which has been offered by suppliers as their standard terms in the period were 90 days net from date of invoice. There have been no changes to standard terms in the period and accordingly, no communication thereof to suppliers.

The Business' Process for Resolving Disputes to Invoices

Computacenter does not reject supplier invoices that do not match orders, but instead proactively addresses invoice queries to suppliers to obtain missing information, request clarification or resubmission. Computacenter has published guidance on its website for ensuring invoices are complete and accurate and therefore can be paid in accordance with the terms.

[HOW TO GET PAID - GUIDE FOR SUPPLIERS](#)

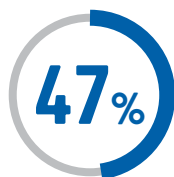


Average no. of days to make payments from the date of receipt of invoice



Not paid within agreed terms

Summary of payments made within reporting period



Payments in 30 days or less



31 – 60 days



61+ days

Invoices paid 61+ days comment:

Of the invoices paid in > 60 days, more than 75% are payments made to 12 extremely large global business partners who negotiate terms at a global level and for whom the payment term offering is available to all companies throughout the world. These practices are funded by manufacturers of equipment in order to make global product supply chains more seamless and to increase customer service levels and they reflect payment practices on a global basis rather than simply UK standards.

Statements

Whether suppliers are offered e-invoicing

Y

Whether Supply Chain Invoicing is available to suppliers

N

Whether the Business' practices cover deducting sums from payments as a charge to remain on a suppliers list

N

Whether the Business is a member of a payment code and the name of the code

N