



SERVICES

- Smart Supply
 - Enterprise Compute
 - Virtual Desktop
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USER EXPERIENCE

- Greater access to hot-desks
- Faster processing times

BUSINESS IMPACT

- Lower power consumption
- Better connectivity

BUSINESS OUTCOME

- Greater flexibility
 - Improved customer service
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IN THE HOT SEAT

Yorkshire Building Society increases workplace flexibility with cost-effective virtual desktop infrastructure from Computacenter

OBJECTIVE

Yorkshire Building Society (YBS) is committed to providing its colleagues with flexible workplace environments at its main office sites and 230-plus branches. To support its hot-desking initiative, the building society needed to consolidate 150 desktops that were being used to provide a makeshift virtual desktop infrastructure from its datacenter. As well as limiting the hot-desking potential at its main office sites, the existing approach was inefficient and power intensive.

SOLUTION

The building society worked with Computacenter – its workplace managed services partner – to deliver a new virtual desktop infrastructure founded on HP Moonshot. Thanks to its knowledge of Yorkshire Building Society's applications and operating systems, Computacenter was able to ensure a seamless transition to the new solution – one of the first of its kind in Europe. The new single-rack solution requires less power and takes up a smaller datacenter footprint.

OUTCOME

The new virtual desktop infrastructure is more resilient and cost-effective, with better network connectivity and faster processing times. This means more colleagues can take advantage of the company's hot-desking facilities. By enabling its colleagues to work more flexibly, the building society can ensure quality of service for its 3.3 million customers across the UK.



The new hot-desking solution brings greater agility to the workplace. Computacenter helped us ensure it was delivered on time and to budget.”

Andy McCleod,
Head of IT Service Delivery,
Yorkshire Building Society

