Yorkshire Building Society increases workplace flexibility with cost-effective virtual desktop infrastructure from Computacenter

OBJECTIVE
Yorkshire Building Society (YBS) is committed to providing its colleagues with flexible workplace environments at its main office sites and 230-plus branches. To support its hot-desking initiative, the building society needed to consolidate 150 desktops that were being used to provide a makeshift virtual desktop infrastructure from its datacenter. As well as limiting the hot-desking potential at its main office sites, the existing approach was inefficient and power intensive.

SOLUTION
The building society worked with Computacenter – its workplace managed services partner – to deliver a new virtual desktop infrastructure founded on HP Moonshot. Thanks to its knowledge of Yorkshire Building Society’s applications and operating systems, Computacenter was able to ensure a seamless transition to the new solution – one of the first of its kind in Europe. The new single-rack solution requires less power and takes up a smaller datacenter footprint.

OUTCOME
The new virtual desktop infrastructure is more resilient and cost-effective, with better network connectivity and faster processing times. This means more colleagues can take advantage of the company’s hot-desking facilities. By enabling its colleagues to work more flexibly, the building society can ensure quality of service for its 3.3 million customers across the UK.

IN THE HOT SEAT

The new hot-desking solution brings greater agility to the workplace. Computacenter helped us ensure it was delivered on time and to budget.”

Andy McCleod,
Head of IT Service Delivery,
Yorkshire Building Society