SECURITY SERVICES
Computacenter helps organisations safeguard data, simplify compliance and enable users with holistic security solutions.

With users, data and devices dispersed across multiple locations and geographies, IT environments are becoming ever more complex and expensive to secure, which means they are more vulnerable to attack.

The plethora of tools available from vendors combined with a major skills shortage means many organisations are struggling to get to grips with their current security challenges and prioritise their future investments.

Computacenter helps organisations balance user productivity and business agility with robust security. We advise on new threats and vulnerabilities. We integrate monitoring solutions. And we deliver real-time insights into the risks facing a business and its users.

With specialists and skills across all the major platforms and environments, Computacenter helps protect systems and information assets in the datacenter, on the mobile device, across the network and in the cloud.

From privileged identities and security event management to data loss prevention and security analytics, Computacenter’s best practice solutions and experienced experts enable organisations to detect and react to breaches faster.

Our solutions and services help customers evolve from a reactive security model to a proactive security framework. We support the move to digitalisation. We simplify collaboration. We help organisations lock down their data without locking out their users.

WHY COMPUTACENTER’S SECURITY SOLUTIONS AND SERVICES MATTER

FOR THE CIO
• Prioritises future investments and ensures a greater return from existing IT assets
• Reduces cost and complexity
• Simplifies adoption of new technologies

FOR THE USER
• Reduces downtime and disruption
• Safeguards mobile working
• Encourages greater accountability

FOR THE BUSINESS
• Minimises impact on revenue and reputation
• Aids compliance with internal policies, industry regulations and legislation
• Improves integrity and availability of customer and corporate data
• Safeguards reputation with stakeholders and customers
Security risks are constantly evolving. Responding to this ever-changing landscape has resulted in siloed security strategies, processes and tools for many organisations. This fragmentation not only increases complexity but also costs.

To simplify and strengthen security for a digital age, organisations need to take an end-to-end approach to defending their data, devices and users.

Computacenter brings greater velocity and visibility to security with its holistic solutions and services. We eliminate siloes. We aggregate event logs. And we consolidate processes.

As well as removing operational complexity, our holistic approach means new and existing threats can be pinpointed and addressed faster, limiting their impact on the business and its users.

Our Workstyle Analysis Service enables organisations to match the right security controls to the right users, ensuring they remain both protected and productive.

Computacenter takes a multi-layered, multi-vendor approach to security. We don’t look at security within infrastructure silos; we look at the entire information management lifecycle.

From our Global Network Operations Centers and Operational Command Centers, we provide a suite of managed security services. We maintain firewalls. We monitor network traffic. And we manage events.

We leverage new and traditional technologies to safeguard business continuity for our customers and help them fill the security skills gap.

THE BIG PICTURE

Computacenter brings together multiple solutions, datasets and technologies to deliver a single outcome: future-proofed security.
Privileged Identity Management
Computacenter helps organisations discover, protect and control the user accounts that are often exploited by external attackers and malicious insiders.

We provide an accurate view of the potential risks by discovering privileged accounts and credentials along with their current status. We enable organisations to maintain and enforce a strategy of least privilege allocation for system access by providing ongoing monitoring and management.

Thanks to our flexible approach, access rights can be elevated for specified users for specified timeframes. By monitoring access to sensitive IT systems and information assets, we create a full audit trail that supports an organisation’s regulatory requirements.

We also provide real-time privileged account intelligence, which accelerates the detection and response to in-progress attacks.

Security Analytics
We bring greater velocity and visibility to Security Incident and Event Management (SIEM) by capturing and correlating information from across the workplace, datacenter, network and the cloud.
By providing real-time and relevant insights before, during and after a breach, Computacenter helps organisations respond faster and protect smarter. We can offer a variety of SIEM solutions that incorporate log collection, management and compliance reporting plus monitoring and incident management.

By bringing together information from multiple sources, including data loss prevention solutions, network forensics technologies, next-generation firewalls and malware protection systems, we empower security operations personnel to predict and prevent future attacks. We also use security analytics to reveal abnormal user behaviour, so compromised end-points or credentials can be more easily detected.

**Cloud Security**
Computacenter’s advisory services help organisations remove risk and complexity from migrating to public, private and hybrid cloud environments.

We draw on our extensive expertise to ensure an organisation’s on-premise security defences and policies are extended to workloads and data held off-premise. We benchmark cloud providers’ security measures. We highlight the security impacts of moving different workloads to the cloud. And we advise on additional safeguards.

Our Cloud Security services enable organisations to unlock the full benefits of off-premise services and apps, and accelerate their digital journey.

**Data Loss Prevention**
We mitigate the impact and minimise the risk of digital data loss or leakage from corporate devices and networks.

Our Data Loss Prevention services and solutions provide real-time monitoring, alerting and reporting of data movement to help prevent malicious or mistaken security breaches. We discover where data is being stored and how it is being used across on-premise, mobile and cloud environments.

We help organisations develop new processes and policies and deploy new technologies and tools to safeguard the integrity and availability of information for users. As data consumption and device usage evolves, we help CIOs understand and adapt to the latest security threat landscape.
SMARTER, FASTER, STRONGER

Helping customers to remove cost and complexity from securing a growing volume of devices, data and users.

With a 30-year pedigree in delivering IT infrastructure solutions and services, Computacenter understands the business and security challenges facing its customers. We help organisations make the right security investments and take the right actions to better protect data and users.

Our Global Solutions Center provides a risk-free environment for evaluating new security tools and proving new security processes. Featuring 10 customer proof of concept laboratories and two fully functional datacenters, the facility provides a secure environment for testing real-life information in real-life user situations.

Computacenter brings independence and expertise to every customer engagement. We combine straightforward advice and flexible commercials with best practice methodologies.

We work with established and emerging vendors, which enables organisations to create a custom security framework that meets the needs of their users, business and industry. We also help customers aggregate solutions and rationalise suppliers to remove cost and complexity from security operations.
SECURITY PARTNER OF CHOICE

We bring expertise to every stage of the information and cyber security cycle - from protection and detection to reaction and prevention.

By partnering with Computacenter to address current and future security challenges, customers can minimise business risk while maximising productivity and profitability.

- We have a 200-strong team of highly skilled security experts with certifications in more than 20 security solutions, including firewalls, mail gateways, authentication and DDoS protection.

- Our vendor independence means we can design and deploy security solutions based on best-of-breed technologies that answer specific customer needs, as well as assist with integrating cross-platform solutions.

- We manage 4,800 major incidents and 7.2 million events on behalf of our customers every year, which gives us a unique insight into emerging and evolving security risks.

- Our security services help organisations comply with government regulations and industry standards, such as PCI DSS and ISO27000.

- Our dedicated Cyber Defence Center helps to secure customers' IT infrastructures as part of managed services agreements.

- We have strategic partnerships with all the major security vendors, including Cisco, Check Point, F5, Juniper, McMee, Palo Alto Networks, RSA, Symantec, Splunk, Trend and VMware.

- Computacenter’s customers include the majority of the FTSE100.
DELIVERING RESULTS

IMPROVED USER EXPERIENCE AT ROYAL MAIL GROUP WITH MODERNISED WORKPLACE IT

Royal Mail Group appointed Computacenter as its desktop services and helpdesk partner in July 2014. It provides a range of end user services from its facilities in the UK and South Africa.

Given the Royal Mail Group’s growing reliance on technology, Computacenter was tasked with helping to ensure its devices and data are protected against security risks.

In partnership with Symantec, Computacenter is responsible for collating security logs and events from any new IT assets deployed both within the datacenter and the workplace as part of the managed service.

Computacenter’s services are designed to help Royal Mail Group deliver more cost-effective and higher quality services to its users. Its customer-centric approach along with the successful transition helped Computacenter win the Royal Mail Technology Supplier of the Year award for 2015.

BMW FILTERS EMAILS INFECTED BY SPAM AND VIRUSES WITH SECURE GATEWAY

Employees at BMW Group use email to communicate with customers, partners and suppliers around the world. With inboxes increasingly being flooded with infected messages, BMW needed an integrated two-stage email filter mechanism.

Computacenter implemented an anti-virus and anti-spam solution in the cloud, which is combined with a filter in BMW’s datacenter. The cloud and on-premise solution are almost identical, which means the IT department can use similar management processes.

Computacenter was responsible for the migration and integration of the cloud solution as well the implementation and transition for the on-premise solution. It is also assisting with ongoing operations as part of a managed services contract.

The new email security solutions offer greater efficiency and scalability, which will future-proof their use at BMW. Around 90 per cent of harmful emails are filtered before they reach the company’s network, which helps to keep email traffic volumes low.
GET IN TOUCH

To find out more about how Computacenter's Security services can help you protect your business and users, contact your Computacenter account manager, call 01707 63100 or email us at securityteam@computacenter.com

computacenter.com
Enabling users and their business

Computacenter is Europe’s leading independent provider of IT infrastructure services, enabling users and their business. We advise organisations on IT strategy, implement the most appropriate technology, optimise its performance, and manage our customers’ infrastructures. In doing this we help CIOs and IT departments in enterprise and corporate organisations maximise productivity and the business value of IT for internal and external users.