At Computacenter, we continue to observe high ethical standards in the conduct of our business activities and within our supply chain. We are dedicated to responsible and sustainable corporate management and continue in our commitment to upholding internationally proclaimed human rights.

We are a leading independent technology partner trusted by large corporate and public sector organisations. We Source, Transform and Manage our customers technology infrastructure to deliver digital transformation, enabling their users and their businesses in 70 countries worldwide.

Our business is diversified across our main territories and our three business areas, which are described below. These businesses are distinct, but synergistic, as customers increasingly look to buy end-to-end services and solutions, ranging from consulting to integration over the product’s supply life cycle, to contracting a managed service.

Our global coverage has been developed to mirror our worldwide customer service requirements. Computacenter is headquartered in the UK.

Within the Computacenter group, we have over 17,000 people based across Europe, America, Mexico, South Africa and Asia Pacific.

We have developed a global coverage to mirror our customer’s requirements. As a result, we sell to customers in ten countries: UK, Ireland, Germany, France, Belgium, the Netherlands, Spain, Switzerland, USA and Canada.

We also have operations in another 7 countries: Hungary, Poland, India, Mexico, Malaysia, South Africa and Romania. In addition, we have entities in another 7 countries; Australia, Brazil, China, Hong Kong, Japan, Norway and Singapore.

We source for and support customers in another 46 countries.

Our extensive partner network covers field services and onsite support and globally services Computacenter’s European and US headquartered customers.

Our supply chain is made up of products and services that we use in our business; our employees and contractors; partner organisations who we work with; and IT equipment which we supply to our customers.

As signatories to the United Nations Global Compact, we are committed to upholding internationally proclaimed human rights. For Computacenter, human rights fall into two areas: protecting the rights of our employees and ensuring we are not complicit in human rights abuses in our supply chain.

The human rights of our employees are covered by our people policies and compliance with local labour laws wherever we do business.

This is supported by and is at the heart of our Group Business Ethics policy which sets out our commitment to observing the highest ethical standards in our business conduct. It also explains what we expect from our employees and how they can report any concerns they may have.
Within our supply chain we continue to work with a diverse set of suppliers who are financially stable and ethically responsible. When selecting who we want to work with, we ensure that our terms of engagement are clear and that they support both our Group values and our wider corporate social responsibility objectives.

We continue to carry out appropriate due diligence on vendors in our supply chain through our Group Technology Supplier Contract Management team and our Services Partnering team. Part of the due diligence conducted focuses on Human Rights. This due diligence is reviewed annually to ensure that it is still appropriate.

Our Supplier Code of Conduct sets out the ten principles in the UNGC, which includes human rights. We expect all suppliers to abide by these principles.

The Group publicises its external whistleblowing hotline both internally across our whole group and to suppliers, to enable reporting of any suspected human rights issues. There were no significant issues identified during the year.

Within each business area, our Directors are responsible for compliance with the UK Modern Slavery Act 2015 and all other areas of legal and ethical governance. This is monitored through the company's Compliance Management System (CMS) which is run by our Group Compliance Manager and exists to ensure that there is a standard means of governance, reporting and assurance across the compliance areas under the direction and ownership of the Compliance Steering Committee (headed by key members of our Executive including our Head of Group Legal and Contracting and our Chief People Officer). Our CMS continues to report areas of improvement and progress relating to all corporate compliance matters, including Modern Slavery and Group Business Ethics, back into our Risk and Audit Committees.

We continue to review our policies, practices and how we identify any risks of modern slavery and other human rights as part of our continued commitment to ethical and responsible business practices with Group Internal Audit testing compliance with our policies. We will continue with our commitment to ethical and responsible business practices, ensuring that if modern slavery is identified anywhere within our supply chain, we will not tolerate it.

Making an appropriate contribution in this area is therefore the right thing to do for the wider community and for our business and we will continue with our commitment to ethical and responsible business practices, ensuring that we do not tolerate modern slavery anywhere within our supply chain.

This statement fulfils the requirements of Section 54 (Transparency in supply chains) of the Modern Slavery Act 2015 and covers the period of 1 January 2020 to 31 December 2020.

Approved by and signed on behalf of the Computacenter PLC Board of Directors

Mike Norris
Chief Executive Officer
9 March 2021