

# CALLING FROM THE CLOUD

Realise the full potential of Skype for Business

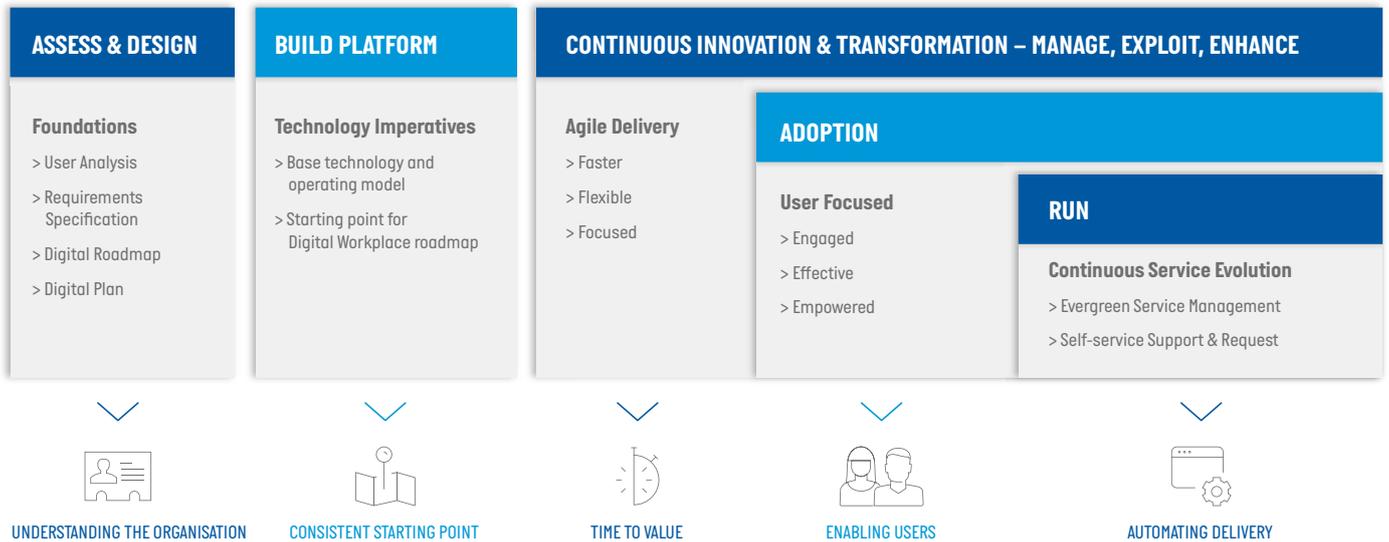


Digital Workplace transformation remains top of the IT agenda for many organisations. Not only to meet increasing user expectations, but also to support wider business change strategies.

At Computacenter, we have decades of experience in how organisations work and how best to select, deploy and adopt the right solutions to enable them to respond to change, to enable them to become more efficient, more productive and more agile. This makes us an ideal partner to support your digital workplace, one in which your employees can work effectively with colleagues, partners and customers.

Together, we implement solutions that enhance both the engagement and satisfaction of your users.

**OUR PORTFOLIO OF SERVICES SUPPORTS EVERY STAGE OF A DIGITAL WORKPLACE TRANSFORMATION.**





### ACHIEVE THE BEST RESULTS WITH THE BEST SOLUTIONS

Whether at home, on the road or in the office, Microsoft's Skype for Business makes it easy to make calls from the cloud. All you need is access to the Internet. With the Skype Operations Framework (SOF), Microsoft lays the foundation on which you can to successfully plan and operate your Skype for Business projects. Computacenter uses the Skype Operations Framework from analysis through planning, operation and further development to provide you with exactly the solution you need.

### SKYPE OPERATIONS FRAMEWORK – OUR PORTFOLIO

Computacenter's services use the Microsoft Skype Operations Framework to support the complete lifecycle of Skype of Business, from planning and implementation through to operation and management.

- **Assess & Design:** We understand how you work, analyse your needs and develop the solution that best meets your business demands.
- **Build Platform:** Using new technologies, we improve existing infrastructures and investments, regardless of the manufacturer. You get a scalable and reliable backbone that meets the highest security requirements.
- **Agile Delivery:** We implement the solution quickly, flexibly and tailored to your specific needs.
- **Adoption:** We take both organisational and cultural changes into account, ensuring that your employees get the most out of your solutions.
- **Run:** Through continuous monitoring and reporting, we ensure seamless operation, as well as Evergreen Service Management and Self-Service Support, so that your workplace continues to meet the expectations of a secure digital environment.

### OUR MICROSOFT PARTNERSHIP

As a Microsoft Gold partner, you can leverage our best practice and proven Skype for Business services. With our many years of expertise on the implementation of large-scale projects, we can help you implement Skype for Business, especially the Cloud PBX. In addition to migrating Skype for Business to the cloud, this also includes the best way to introduce Skype for Business to online features with Office 365, or to migrate existing on-premise Skype for Business servers. Skype for Business enables you to take steps towards a digital workplace. And with Computacenter, you will have the right partner at your side.

To find out more about how our services and solutions can support your Digital Workplace strategy, and to arrange an individual consultation, please contact:

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