Maintaining currency of your IT estate is vital to deliver growth, stay secure and equip your employees with the right tools to be productive and effective.

When components or devices go into constraint, deployment programmes slip and the ability to maintain capacity and consistency in your asset estate can have productivity and cost implications.

Whilst new equipment might be unavailable due to supply chain disruptions, existing assets that have reached the end of their supported life need to be maintained to minimise interruption to business processes. Computacenter can help bridge the gap through extended warranty and maintenance services to help ensure the availability and reliability of existing IT infrastructure.

For customers that have technology that is due to be retired or refreshed, whether that be OEM or Computacenter-provided warranty, we can extend the hardware warranty and manage the maintenance process. With an established maintenance engine, our accredited engineering workforce, central repair facilities and extensive stock and spares holding, we can stand up new service contracts with ease and provide the interim support needed until replacement new units are available.

COMPUTACENTER FOR MAINTENANCE

Our multi-skilled team complements our customers’ internal resources with services that extend from maintenance, deskside installations, moves and changes (IMAC) and ad-hoc support, to providing trained operations staff and service desk analysts.

Our flexible and reliable on-site engineers operate across the globe and our effective maintenance services help to safeguard the delivery of core IT services and change projects.

WHY COMPUTACENTER?

- Scalable and consistent services, adhering to ITIL standards
- Processes are ISO 90001 quality standard accredited
- 5,000-strong engineering force around the world
- 350,000 customer devices proactively managed

NEXT STEPS

Computacenter can help you overcome supply chain constraints with extended warranty and maintenance services. To find out more, speak to your Computacenter Account Manager or contact our Business Continuity Support team: BCSupport@computacenter.com