

# VIRTUALISED DESKTOP ENVIRONMENTS

**The dramatic rise in the demand for home and remote working is placing significant pressure on IT departments to enable users with appropriate technology to work. Secure and performant access to enterprise resources is vital, and Virtual Desktop Infrastructure (VDI) solutions have long been a solution to meet this need – providing flexibility for access from anywhere, on any device. With the mainstream adoption of public cloud, virtualisation solutions are a new opportunity to scale rapidly and effortlessly.**

Providing IT services to a mobile and distributed workforce often introduces challenge and complexity; never has this been more so than in the current climate with a surge of home working suddenly enforced on many industries. From the provision of equipment - to its ongoing management and security - these are significant challenges to be overcome. Virtual Desktop environments have been a mainstay of the IT landscape for years, offering simple and secure access to key corporate applications and information that enable users to work productively – on any device, from their home, in an office, or even via a mobile device.

Previous constraints and reservations on Virtualised environments ranged from clarity on the Total Cost of Ownership, to complexities of managing the infrastructure platform. With the opportunities of hybrid and public cloud, Virtualised solutions now

offer a simpler and more nimble option for many customers. Virtualisation technologies are a core discipline for Computacenter, with over twenty years of designing, implementing and managing this kind of platforms.

Computacenter can help you to:

#### **Assess and remediate your current virtualised desktop infrastructure**

As you add more applications and users to the platform, performance and availability can deteriorate. We help you understand the source of your problems and optimise your platform.

#### **Design and implement a robust and reliable virtualised desktop infrastructure**

Either on premises or in the public cloud, we have powerful partnerships and capability and can offer best advice on the appropriate platform to host your environment.

#### **Extend to or migrate to cloud**

With widespread adoption of public cloud for infrastructure (IaaS) and software (SaaS), the notion of a public cloud virtual environment is now a viable reality. We can help you add scale or resilience to your existing on premises deployments with an extension into the public cloud, or provide net new capacity to meet new workload demands.

#### **Enable BYOD**

Where it is not possible to provide your users with corporate IT equipment, Virtualised infrastructure becomes an effective solution for secure remote access to these resources from any other device. This approach allows users to continue to access company resources through their own device with maximum security and minimal impact.

Computacenter can help at every stage of this journey. From advice on the appropriate solution and direction for your business, to remediation of current state issues or catering for expected or unexpected growth.

We are also able to advise on the most effective platform for your needs. Whether an existing infrastructure, upgrade to a modern platform, such as Hyperconverged Infrastructure (HCI) or public cloud adoption, Computacenter can offer the technology solutions and a service support model to help you deliver and support an agile desktop platform, with minimum fuss to your users.

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## **COMPUTACENTER FOR VIRTUAL DESKTOP ENVIRONMENTS**

Computacenter helps organisations fully understand the benefits and opportunities of a Virtualised desktop environment to maximise your user experience and business agility. With a vendor independent approach, and capability in all of the key solutions, we can help you optimise your desktop environment from a technology, commercial and service perspective

### **WHY COMPUTACENTER?**

- Europe's leading provider of enterprise desktop solutions
- 20-year pedigree in Virtual Desktop technologies
- We hold all major accreditations with key partners such as Microsoft, Citrix, VMware and AWS
- A dedicated "Virtualised Desktop" technologies practice, experienced in large scale deployments of tens of thousands of seats

## **NEXT STEPS**

To find out more, speak to your Computacenter Account Manager or contact our Business Continuity Support team: [BCSupport@computacenter.com](mailto:BCSupport@computacenter.com)