

VIRTUAL CONCIERGE AND CO-ORDINATION

The increased demand on remote working driven by global events has required organisations to rapidly mobilise new ways of working, and enable colleagues and customers to collaborate effectively through technology solutions and alternative devices.

To help manage the change in working style, and address the evolving business priorities as Business Continuity Plans are tested and executed, access to experienced co-ordination capability can contribute to improved communication, better co-ordination of resources and time, and communication planning that enables the whole team – no matter where they are – to work together effectively.

Computacenter's established Solutions Practice houses the skills and resources that can help customers to co-ordinate their IT and business activities. We can provide access to personnel in our virtual Project Management Office on-demand, to support your business and employees as they navigate the new challenges that remote working might present. Access to this virtual pool can help overcome resource constraints and augment existing teams to deal with increased or changing demands.

This virtual concierge and co-ordination function can:

- Provide a point of co-ordination for Business Continuity execution and crisis management
- Prioritise change programmes using industry best practices in project and programme management
- Help to manage team working through scheduling, hosting and minuting virtual meetings

With a proven track record in co-ordinating major change programmes, our personnel can be available through different commercial mechanisms and on a flexible basis to meet the needs of your business as they develop and change.

Our teams are equipped with the tools, processes and skills that can be put into immediate action within any organisation, with the ability to work remotely and host virtual team working through our own collaboration solutions. We can help plan, co-ordinate and report in line with your local processes.

COMPUTACENTER FOR VIRTUAL CONCIERGE AND CO-ORDINATION

Computacenter helps organisations remove the cost, complexity and risk associated with the IT supply chain by simplifying the procurement and deployment of new systems.

WHY COMPUTACENTER?

- More than 1800 professional services personnel with a broad range of skills, accreditations and awards
- We delivered 250+ significant customer projects and change programmes in 2019
- Our flexible project management office provides on demand, remote access to key skills and capabilities

NEXT STEPS

Computacenter can help keep you to coordinate and manage changes today. To find out more, speak to your Computacenter Account Manager or contact our Business Continuity Support team: BCSupport@computacenter.com