

ARE YOU OUR NEW COLLEAGUE?

Computacenter is Europe's leading independent provider of IT infrastructure services, enabling users and their business. We advise organizations on IT strategy, implement the most appropriate technology, optimize its performance, and manage our customers' infrastructures. In doing this we help CIOs and IT departments in enterprise and corporate organizations maximize productivity and the business value of IT for internal and external users.

Rooted in core European countries Computacenter combines global reach with local expertise. We operate Infrastructure Operations Centers and Group Service Desks across Europe, South Africa and Asia from which our employees provide user support in 18 languages. Customers with global requirements area served through an extensive international partner network, which mirrors the requirements of our European-headquartered client base.



KNOWLEDGE & KEY SKILLS

ESSENTIAL

- Excellent knowledge of Windows 7 / 10 and standard Office applications
- Good knowledge of desktop and laptop hardware environments
- Good knowledge of mobile OS : IOS, Android
- Basic Networking/Server administration

REQUIREMENTS

- Good knowledge of the most commonly used IT tools.
- At least 6 to 18 months of experience in a Service desk or Support environment.
- Bachelor's Degree in Computer Science, or equivalent by experience.
- Very good communication skills, both verbal and written in English and good command of Dutch or French
- Able to follow up on incidents & to set priorities
- Flexible & willing to adjust to different client environments
- Service minded and result oriented
- Structured and a fast learner

Computacenter Belgium is looking for an

IT Support Engineer

ROLE

- Working as part of a dynamic team you will be providing 1st or 2nd line user support.
- On Site, you will analyse incidents, problems & service requests. You propose solutions and help implementing them. You will be responsible for their escalation and follow up.
- This is a challenging position for candidates with the capabilities to move fast & enhance their technical & personal skills to progress to on-site support level.

DESIRABLE

- Bachelor's Degree in Computer Science, or equivalent by experience
- Language: English & French or Dutch



For internal applications, please inform your direct management that you are applying for a new challenge.

If you meet the above criteria and you are looking for a new challenge, we welcome you to send us a detailed resume and motivation letter to

ccb.recruitment@computacenter.com

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