

DEVICE AS A SERVICE

Computacenter's Device as a Service solution enables organisations to control and optimise their workplace device estate.

It provides the foundation to build a Digital Workplace that delivers real value and combines our vast experience in delivering hardware with our portfolio of lifecycle services all underpinned by tooling, people, and process to keep your people productive maximise your investments.

Key Features

- Assets tracked throughout lifecycle.
- Real-time visibility of full asset estate
- Device refresh planning & management
- Data driven demand forecasting and stock management
- Active portfolio management
- Finance options – ability to purchase or lease new devices
- Choice of delivery approaches aligned to hybrid working
- End of life options - return to lessor, remarketing, compliant disposal
- Devices and services aligned to personas
- Diverse platforms and operating systems



Take control and optimise your workplace device estate

INFORM RIGHT TECHNOLOGY AND RIGHT SOLUTION

Using unique workstyle analytics services, we recommend the right makes and types of devices for your people and establish the optimal support solutions across your organisation.

PROCURE EASY REQUEST AND PURCHASE PROCESS

We architect the end-to-end solution with you. We configure technology bundles and integrate tooling to establish seamless incident and request workflows.

DEPLOY OUT-OF-THE-BOX READY DEVICES

We configure your devices so that they are ready to use "out of the box". We support all modern device provisioning solutions as well as providing image management services.

SUPPORT SEAMLESS REPLACEMENTS TO KEEP YOU PRODUCTIVE

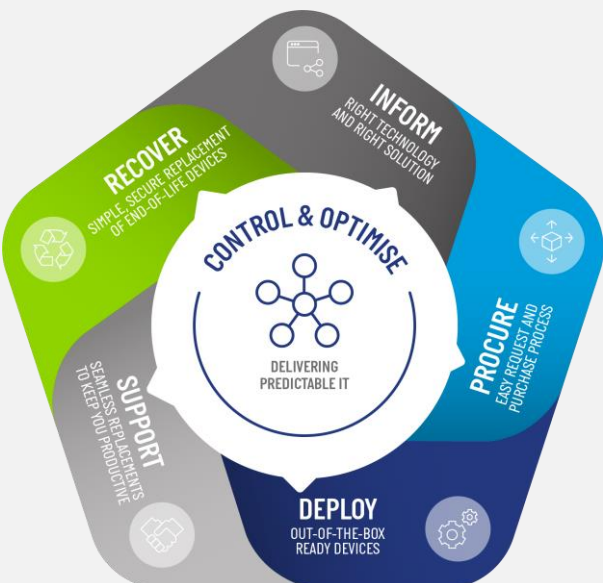
Our support solution are intelligent and aligned to personal preference. We use insights to support proactive maintenance and our expert engineers complement our comprehensive swap solution.

RECOVER SIMPLE, SECURE REPLACEMENT OF END-OF-LIFE DEVICES

End of use devices are securely recovered and made available for re-use. End-of-life devices are replaced, securely wiped and returned to lessor or sustainably recycled.

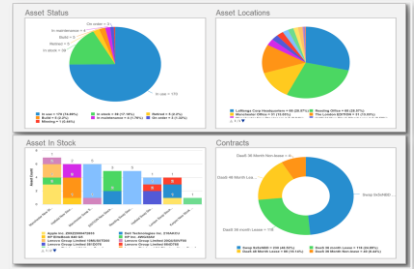
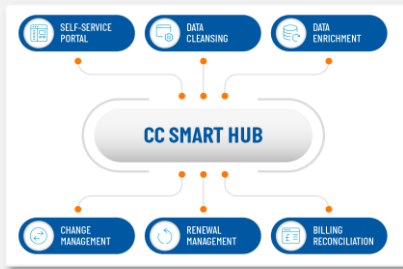
CONTROL & OPTIMISE DELIVERING PREDICTABLE IT

Our team of experts and our world class technology tune lifecycle parameters to continually deliver the optimal service.



CC SMART HUB

Our Computacenter Smart Hub provides the control and optimisation of your workplace asset estate, through tracking of assets and automating workflows.



ASSET TRACKING

Continual updates of asset status and location

ASSET VISIBILITY

Provide insight to support refresh and stock management processes

MANAGE ANYWHERE

Self Service Customer Portal for access to all contract and asset data

DATA VISUALISATION

Realtime, interactive dashboards providing business insight

DATA ENRICHMENT

Enhancement of assets with additional vendor information

RECONCILIATION

Automated true-up process for reconciliated billing

Intelligent insights that maximise value

The everyday technology demands of a modern workplace are vast and complex. Our team of experts continually track, manage and fine tune your solution to ensure it delivers across all regions and users. Our benefits:

MAINTAIN ASSET INTEGRITY

Continual tracking keeps the portfolio current and aligned to user and business requirements, increasing efficiency, reducing complexity and maximising value.

INCREASE EFFICIENCY & VISIBILITY

A global portal provides contract transparency and asset insights, with intelligent demand forecasting and stock management tools. Managing incident and request tickets across a multitude of users and locations is simplified and held in one place.

REMOVE PRESSURE ON IT

Our seamless approach to the management of assets means organisations can handle a wide range of users spread across different locations with ease. Plus, when it comes to the end of the lease or refresh period, we'll automatically send a notification.

ABOUT COMPUTACENTER

Computacenter is a leading independent technology partner, trusted by large corporate and public sector organisations. We help our customers to source, transform and manage their IT infrastructure to deliver digital transformation, enabling users and their business. Computacenter is a public company quoted on the London FTSE 250 [CCC.L] and employs over 16,000 people worldwide.

We provide a complete portfolio of services from the sourcing and optimisation of technology, through to complex transformation and managed services. With over 30 years' experience and a strategic focus on end user computing we have unrivalled scale and expertise in helping our customers navigate the challenges and opportunities of digital workplace transformation, and a proven heritage of delivering successful transformation for many of the world's leading brands.

GET IN TOUCH

To find out more about how Computacenter can help your organisation please contact your Computacenter Account Manager, call 01707 631000, email DigitalMe@computacenter.com or visit www.computacenter.com

