MODERN COLLABORATION

Industry-leading communication and collaboration platforms and endpoints.

- Voice and video communications
- Instant messaging and presence
- Persistent chat
- File sharing and document management
- Data analytics
- Enterprise social
- Office suite integration

Computacenter helps organizations execute a modern collaboration strategy that engages and empowers employees by delivering tightly integrated tools to any user on any device anywhere while ensuring security and compliance.

Collaboration tools are a mission-critical component of today's remote and hybrid work models. However, many organizations still struggle to deliver a collaborative experience that engages and empowers employees. Disparate tools create a fragmented environment that can sap productivity and cause frustration.

The cloud can facilitate collaboration, but it also creates challenges. Employees often adopt collaboration tools on an ad hoc basis, making communication among various individuals and groups difficult.

Employees should have a say in selecting collaboration tools, and no single vendor has the right technology for every individual need. Organizations need an experienced partner who can help them choose best-of-breed solutions and ensure end-to-end integration of collaboration functions in a simple, intuitive environment.

Computacenter helps customers develop a modern collaboration strategy to support today's remote and hybrid work models. We deliver solutions that ensure secure, reliable collaboration across remote and mobile workforce on any device. Users can seamlessly communicate and share information, wherever and whenever they want to work.

THE MODERN COLLABORATION FRAMEWORK

Remote and hybrid work models are here to stay, driving the need for collaboration tools that maximize productivity and enable streamlined communication among geographically dispersed teams. Organizations also need advanced technologies that are easy to use in order to attract and retain talent.

However, the lack of a clear strategy coupled with the growth of shadow IT has created a fragmented collaboration environment. Organizations must transition to a modern collaboration approach that is streamlined, highly integrated, resilient and secure.

A modern collaboration strategy combines voice, collaboration and file-sharing to create a seamless collaboration environment. These tools are integrated with business-critical applications to further increase productivity. Employees, customers and business partners can communicate effectively without resorting to consumer-grade public cloud platforms that create security and compliance risks.

THE COMPUTACENTER APPROACH

Our consulting-led, full-lifecycle approach focuses on user needs and business objectives rather than specific technologies. We leverage workshops and assessments to understand organizational challenges, needs and user personas as well as existing toolsets, enabling us to define a transformation plan that empowers the organization to meet its collaboration goals.

We help organizations select and implement enterprise-class platforms that enhance the collaborative experience and address shadow IT. Collaboration tools also become more manageable, and IT is better able to control the movement of information to ensure security, governance and compliance.

Our comprehensive methodology for maximizing and tracking user adoption helps organizations optimize its investments in collaboration technology. Users take better advantage of collaboration tools, and IT teams can demonstrate proof of adoption to business decision-makers. Ongoing optimization ensures continued alignment with business objectives.

WHY COMPUTACENTER

With expertise in cloud collaboration, digital workplace and security, Computacenter is the right partner to enable collaboration success. We offer integrated solutions across multiple vendors that are designed to address evolving needs. Our proven expertise with Microsoft, Cisco, Zoom, Logi, Poly and other industry leaders allows us to provide a comprehensive solution that is tailored to each customer's specific requirements.

Delivering Value: Local Government

A county government needed to modernize more than 200 conference rooms, and desired to move communications to the cloud.

Computacenter implemented more than 250 Cisco Room Systems and Webex Boards across the customer's conference and meeting rooms, and migrated on-premises Cisco voice and collaboration infrastructure to Webex Calling. This enabled the government agencies to conduct their business with constituents remotely and safely. Video utilization rose dramatically as meetings were held in the cloud, minimizing unnecessary travel. Consolidating to a single platform enhanced user workflow, and integration with Microsoft Teams ensured that mission-critical communications were able to take place.

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