



WINNING TOGETHER

Our business is about technology.
But first of all, it's about people.

ServiceNow Technical Consultant

We are looking for a ServiceNow Technical Consultant to help us design & build high quality ServiceNow solutions, while providing advice and guidance on all matters relating to ServiceNow implementation and technical best practice.

Responsibilities

- Responsible for design and development of ServiceNow solutions according to requirements specified by Process Consultants, while working with peers and more Senior Consultants for guidance as required
- Deliver high quality ServiceNow code and customisation with appropriate documentation and testing
- Implement according to business/process requirements, based on good design principles, with evaluation of potential issues and possible solutions
- Ensure adherence to coding and design standards
- Increase application operating efficiency and adapt to new requirements, as necessary
- Utilise all sources of information and collaborate with your colleagues to find the best solution for the customer

Requirements

We are looking for candidates who have a deep interest in learning new technologies and techniques. So while the exact tech stack you know is not so important, you should have some experience in the following areas in your current or previous job:

- Completed technical studies, e.g. Computer Science, desirable
- ServiceNow Certifications – System Administrator, Certified Implementation Specialist in ITSM and other area
- Good experience in ServiceNow implementation, including in depth knowledge of ServiceNow's functionality, database structure, developer APIs, development tools and techniques
- Expected to research, self-study and attain/retain accreditations on ServiceNow
- Work well within a team, reporting issues and risks, take part in team meetings, share ideas and work towards improving our service



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- Is able to help manage a complex project
- Excellent written and verbal communication
- Uses active listening skills and probing techniques to understand the priorities and concerns of others
- Understanding of ITIL beyond Foundation level

About us

Computacenter is a leading independent provider of IT infrastructure services, with about 16,000 employees worldwide and a global revenue of £5.05 billion. We work

at the heart of digitisation, advising organisations on IT strategy, implementing the most appropriate technology and managing our customers' infrastructures.

We offer a friendly, open working environment without too much fuss about hierarchy. We are looking for professionals with diverse competencies, personalities and strengths who want to live our shared value of teamwork and performance.

Interested in joining a company with a strong sense of community?

We're growing. We're hiring. We encourage. We empower. We support.
#winningtogether

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