

# DELIVER EFFECTIVE AND SECURE CLIENT SUPPORT IN A FLEXIBLE WORKPLACE

Computacenter helps organisations streamline IT and provide their users with what they want – Fewer interruptions, inbuilt security, responsive business class performance and reliable connectivity on their disparate devices with the Built for Business Intel vPro® Platform.

Today's workforce is becoming increasingly flexible and dispersed. Users are more mobile and less dependent on an office location and so are their IT devices. While this is great for user productivity and a better 'work-life-balance', it has created a security and management headache for IT departments.

Security risks lurk around every corner: when a device is connected to an unsecured network, borrowed by a family member, installed with unauthorised software or left on a train. Supply chain trust and transparency is growing in importance. Organisation need to ensure they not only secure their user devices but also safe-guard their brand.

Organisations need to be able to guard against these risks and empower IT departments with remote management capabilities and security assurances across a growing array of end user devices.

## **GREATER CONTROL, STRONGER SECURITY**

Computacenter helps organisations establish the processes and tools they need to ensure mobile working doesn't increase business risk.

The Intel vPro platform not only delivers exceptional performance and stability, but also provides hardware-based security and remote management capabilities to help IT departments support an increasingly mobile workforce. Rest assured that you

are getting everything you need to run productively, more securely, and cost-effectively 24/7.

The Intel vPro platform is architected to provide innovative security features, which help minimize risks associated with security threats complementing and enhancing the features of Windows 10 and the OEM's own security tools and applications.



Available in systems from all major PC vendors, the Intel vPro platform offers a wide range of security and remote management features. These enable IT departments to:

- Increase productivity & improve the employee experience wherever work happens
- Minimise computing disruptions with stable, validated platforms
- Protect, Detect & Recover: vPro
  - (a)** Reduces the attack surface & protects data
  - (b)** Discovers attacks quickly & limits the spread
  - (c)** Re-images and uses data to improve security moving forward

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#### **INTEL vPRO PLATFORM BENEFITS**

- Out-of-the-box business-class performance
- Enhanced security features with Intel® Hardware Shield
- Simplify IT management
- Adopt mobile working strategies
- Seamless fleet management with Intel® AMT, with Intel® Endpoint Management Assistant enabling remote support

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IT departments can also bypass the operating system to simplify problem resolution, contain virus outbreaks and enable stronger encryption.

#### **EXPERIENCE AND RESOURCES AT YOUR FINGERTIPS**

Computacenter helps organisations take advantage of Intel vPro technology capabilities with proven industrialised services at every stage of the lifecycle.

##### **Source & Deploy:**

We help organisations select the most appropriate client devices and configuration strategies for their user base through product benchmarking and user profiling / Workstyle Analysis services. We can activate Intel vPro as part of our build and configuration services so new devices arrive with features already enabled.

##### **Consult & Change:**

We will help you establish a business case for Intel vPro platform -enabled technologies – and realise the expected outcomes. The Intel vPro platform will not only deliver greater security but also simplify remote management. With extensive experience of client device refreshes, Computacenter has the resources and best practices to deliver complex multi-site deployments to tight timescales.

##### **Manage & Transform:**

We can use Intel vPro platform capabilities to support your client devices more effectively as part of an end-to-end managed service or break-fix agreement. This will help reduce the need for deskside visits and the overall cost of end user support.

Computacenter has been helping customers take advantage of the Intel vPro platform since it was first introduced in 2006. With new organisations looking to support the productivity of their users, Intel vPro platform combined with Computacenter's services will enable organisations to better support mobile staff and clients.

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#### **WHY COMPUTACENTER?**

- 30 years' experience of Intel-powered devices
- Partnership with all the major Wintel vendors including Dell, HP, Lenovo and Microsoft
- Dedicated security and workplace practices
- Hatfield Logistics Centre has the capacity to configure 3,000 devices a day
- Has helped organisations such as Linklaters, NFU Mutual and Royal Mail refresh their client devices with minimal business disruption

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#### **MORE INFORMATION**

To find out more about how to use Intel vPro to secure and centrally manage remote disparate devices in your organisation, contact your Computacenter Account Manager or call 01707 631000