

# SENIOR TEST MANAGER (GROUP DELIVERY)

# WINNING TOGETHER

**Our business is about technology.  
But first of all, it's about people.**

## **Role Overview**

An exceptional opportunity has arisen to join Computacenter as Senior Test Manager within Test Management (Group Delivery)

As a Senior Test Manager, you will deliver Test & Defect Management engagements across a range of projects and service take-on to validate the delivery of agreed requirements, identify risks and ensure defects are managed resulting in a measured reduction in the cost of remediation.

This is an extremely important, highly demanding and visible role within the organisation. You will need to have demonstrable expertise in managing technical and business testing within infrastructure and managed service delivery environments.

## **RESPONSIBILITIES:**

### **Initiation**

- Review requirements to ensure Computacenter capability to provide appropriate testing is met.
- Build strong influential relationships in order to guide the provision of a Test Strategy and Master Test Plan
- Prepare for the delivery of testing following the defined framework and processes

### **Delivery**

- Create, maintain and take responsibility for the Test Strategy, Master Test Plan, Test Execution Schedule, Test Management tools, Defect Management and Test Reporting activities across both project and service take-on engagements
- Follow and achieve the agreed governance checkpoints aligned to the framework throughout the engagement
- Work with the various teams providing the testing activities to follow the framework and utilise the agreed test management tools.

### **Closure**

- Ensure acceptance and checkpoint criteria have been met and relevant risks have been mitigated
- Provide test completion and acceptance reports, achieving customer acceptance
- Report lessons learned and service improvement opportunities

## **REQUIREMENTS**

- Minimum 10 years Test Manager and Defect Management experience in an infrastructure or managed service environment
- ISTQB Advanced Test Manager certification
- ITIL v3 Foundation Certificate
- Knowledge of ISO-IEC-IEEE 29119 and TMMi

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- Knowledge of ITIL v3 Service Validation & Testing
- Knowledge of formal Project Management methodologies (Prince2/PMI)
- Use of formal Test Management tools
- Awareness of formal Test Management methodologies
- Must be able to demonstrate an ability to work autonomously
- Excellent people management, leadership, demonstrable time management skills and organisational skills with the ability to lead virtual teams
- Excellent spoken and written English with an ability to explain technical and business problems to non-technical stakeholders
- Good problem determination and analysis skills including clear reporting of risks/issues etc
- Strong, collaborative team player with energy and a passion to improve standards
- Flexibility to work within European working hours (Mon-Fri 09:00-18:00) (IST-5:30)
- Experience working within a Managed Service delivery organisation
- Understanding of networking concepts such as DNS, DHCP etc.
- Experience of Microsoft technologies including Active Directory, SCCM, Windows Operating systems
- Knowledge of virtualization technologies and cloud-based solutions such as Azure/AWS is a definite advantage
- Experience in building and maintaining complex test environments is advantageous

## WHY COMPUTACENTER

Computacenter, a provider of first-class IT services for more than 30 years, is a company where people love to work. The reasons are varied: Some people say it's because they feel like they really matter. Others love to work with big-name clients, showing them the way into a digital future. Maybe you're looking for an exceptional community of colleagues you can rely on and leaders who support your growth? At Computacenter, you'll find many reasons to become part of the family.

## ABOUT US

Computacenter is a leading independent provider of IT infrastructure services, with about 15,000 employees worldwide and a global revenue of over \$6 Billion. We work at the heart of digitisation, advising organisations on IT strategy, implementing the most appropriate technology and managing our customers' infrastructures.



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**Our business is about technology.  
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We offer a friendly, open working environment without too much fuss about hierarchy. We are looking for professionals with diverse competencies, personalities and strengths who want to live our shared value of teamwork and performance.

Interested in joining a company with a strong sense of community?

We're growing. We're hiring. We encourage. We empower. We support. #CCwinningtogether

We look forward to receiving your application on [india.careers@computacenter.com](mailto:india.careers@computacenter.com)

