

ENABLING SUCCESS

DRIVING OPERATIONAL EFFICIENCY

4 key steps to build resilience and drive change in the pursuit of operational efficiency.



TARGETING FUTURE SUCCESS

Driving operational efficiency is about people, process and technology. It is about understanding what you have today, ensuring it is supporting your immediate needs, and enabling a platform for the immediate growth and prospect of your business. We firmly believe in the role of technology to not only deliver today's business, but to enable the business of tomorrow. The technology of today may be a business constraint, inflexible, rigid, and ill-fitting to the demands of the modern user and consumer.

If recent experiences have taught us anything, it's that strong foundations are key to surviving and thriving.

1. SMARTER WAYS OF WORKING JUST GOT EASIER

Smarter working for people means access to the right technology so that they are enabled and empowered. With work patterns changing at a rapid pace, keeping ahead of the trends requires pre-planning and an understanding of how to get the best results from tomorrow's hyper-connected workforce.

Deploying people to the field or enabling home working are two areas in which intelligent mobility has enabled people to do more with less.

"Smarter ways of working is about enabling organisations to ensure that their employees can be as productive as possible, whilst leveraging wider skills and value from their IT ecosystem and resources."

Ashley Richardson
CTO - Workplace



SMARTER WAYS OF WORKING IN 3 STEPS...

EMPLOYEE MOBILITY & COLLABORATION

Empowering people to work wherever and however they choose, with secure access to information and data

WORKFLOW AND PROCESS AUTOMATION

Enhancing effectiveness for all using a mixture of technologies, processes and skills

PROCUREMENT TRANSFORMATION

Optimising procurement and exploitation of IT assets in line with the business need

HOW CAN WE HELP?

To get your people on the right track to truly embrace Smarter Ways of Working we offer many services that can ensure that your people are enabled and empowered with the right technology:

- Enterprise Mobility
- Collaboration & Intelligent Workspace Solution
- Evergreen Management & Operations
- Device as a Service
- Procurement Marketplaces
- Workflow & Process Automation

"Effective IT architectures are enabled not only from strong core foundations, but in the flawless implementation of the system or structure."

Paul Bray
CTO

2. RELIABLE, SECURE & STRONG IT FOUNDATIONS

Strong IT foundations are centred on reliability and focused on business enablement.

Delivering IT foundations means going beyond simply the capability of technology, it's about delivering results from supporting you IT ambitions. This means tight SLAs, robust networks, intelligent supply chains, sustainable lifecycle management, and an understanding of the interacting of all of the above.

STRONG IT FOUNDATIONS IN 3 STEPS...

PROCUREMENT AND ASSET MANAGEMENT

Sourcing of technology aligned to industry best practice, and holistic visibility and management of assets

PLATFORM DESIGN AND BUILD

Delivery of proven platform architectures and approaches to maintain reliability, efficiency and operations

TECHNOLOGY MANAGEMENT AND SUPPORT

Effective operation and support of technology to support business operations

HOW CAN WE HELP?

Within any infrastructure setup, reliability, security, performance, and versatility must be taken into consideration to create the platforms that are ready to support every function of your business:

- Technology Procurement
- Portfolio Management
- Hardware & Software Lifecycle Management
- Cost Optimisation
- Maintenance and Support Services

3. LEVERAGING FLEXIBILITY AND AGILITY WITH SOFTWARE-DEFINED INFRASTRUCTURE

In today's landscape, mobility is more important than ever. We know that people are working across multiple locations, whether that is at home, in the office, or in the field, which means adaptive, and secure frameworks need to be in place.

The software-defined infrastructure allows businesses to connect multiple people, campuses, sensors and customers across diverse locations, all without the need for their own fixed infrastructure.

"Software-defined infrastructure is not tied to specific hardware and can operate with little human intervention."

Graeme Sinclair
Solution Leader – Platform & Hybrid IT

SOFTWARE-DEFINED INFRASTRUCTURE IN 3 STEPS...

NEXT GENERATION DATA CENTER

Modernised infrastructure and virtualised/private cloud technology delivering a flexible data center platform

AUTOMATION

Leveraging software and automation to streamline provisioning and introduce self-service and self-healing capabilities

SOFTWARE-DEFINED NETWORKING

Providing agility to network configurations to dynamically adapt to business need

HOW CAN WE HELP?

Software-defined Infrastructure allows organisations to control how IT workloads are distributed, optimised, managed, and secured to maximise the potential value of flexible architecture.

- Technology Refresh
- Hyperconverged Architectures
- Virtualisation & Private Cloud
- Software-defined Data Center
- Automation

"Now is the time to challenge if the Secure Connected Enterprise is being truly maximised within the enterprise."

Colin Williams
CTO – Networking & Security

4. ENABLING A SECURE CONNECTED ENTERPRISE

With more connections than ever, the scale of the modern enterprise network is fundamentally reliant on strong, proactive, and vigilant security. Knowing the boundaries of the enterprise is now more difficult with people connecting multiple devices, complex infrastructures, and the addition of IoT sensors.

The assurance from network-wide coverage is what will enable people to do more, and IT to lead the way. As the boundaries of the connected enterprise are continually being pushed, agile security will ensure that visibility, vigilance, and control are at the centre of your operations.

SECURE CONNECTED ENTERPRISE IN 3 STEPS...

IDENTITY & ACCESS MANAGEMENT

Ensuring people, corporate identities and data are protected at all times

DYNAMIC NETWORKING & CONNECTIVITY

The ability to work anywhere, access applications and services, and deliver the transport for cloud platforms

CYBER DEFENCE & SECURITY

Balancing the demands of intuitive user experience with the security requirements of modern business

HOW CAN WE HELP?

The secure enterprise network no longer relies on siloed security functions, rather, it operates as a wider fabric that provides flexible coverage with minimal user intervention:

- Networking Technology
- Identity & Access Management
- Workplace & Cloud Security
- Data And Information Protection & Recovery
- Cyber Defence Services

PREPARE FOR THE NEXT STEP TOGETHER...

With a resilient and optimised IT infrastructure critical to success, Computacenter is committed to helping you deliver the technical foundations to keep your business and people ready – for whatever comes next and wherever you want to go.

GET IN TOUCH

To find out how Computacenter can help you build the IT foundations for business success, please contact your Computacenter account manager, call 01707 631000 or email enquiries@computacenter.com