



Managed Network

Meet demand for greater connectivity and lower costs with Computacenter's Managed Network services

Business challenge

Real-time collaboration, cloud computing models and virtualisation are all putting greater pressure on the capacity and quality of organisations' networks.

To take full advantage of such strategies and maximise staff productivity, organisations need to ensure their networks are able to cope with an increasing volume of traffic without impacting availability.

To optimise network performance, organisations need to be able to respond quickly to problems, efficiently manage routine maintenance tasks and proactively identify opportunities for continuous improvement.

However, meeting all these requirements can be a drain both on internal IT resources and budgets, especially as networking technologies and skill sets are constantly evolving.

By partnering with an external network management specialist, IT departments can achieve both efficiency and cost control goals while increasing quality of service to the business.

Computacenter solution

Computacenter provides end-to-end Managed Network services that can be flexed to meet individual business needs.

Our services support today's complex multi-vendor networking environments, including LAN, WAN, load balancing, bandwidth management, application acceleration and IP telephony devices.

Network Monitoring: combines standard maintenance services with regular technical reviews, network audits and automated alerting to ensure your network offers optimal performance and availability.

Network Management: unifies operational, administrative and maintenance support from our 24-hour Operational Command Centre in Hatfield. Based on ITIL best practices to support continuous improvement, our Network Management service offers maximum service levels at minimal cost.

"By consolidating our systems and support, we will be able to save at least £1 million over the next 10 years."

Matthew Suddock,
Infrastructure Manager,
Harvey Nichols

On our customers' agenda

These services address three core business issues facing organisations today.



Cost Reduction



Growth /
Business Change



Risk Avoidance

Managed Network

Key benefits

Computacenter's proactive and pragmatic approach to network management enables organisations to:

Control costs: Computacenter's industrialised and shared approach to network management will enable you to achieve more for less. By transforming the network infrastructure to increase service quality, we will also help you reduce capital investment and operational overheads.

Mitigate risk: Our Managed Network services are delivered according to stringent service level agreements to ensure a rapid response to faults, security threats and capacity problems. This safeguards business continuity and prevents costly degradations in service levels for both internal and external customers, resulting in improved productivity and profitability.

Facilitate change: By partnering with Computacenter to manage and transform the network, organisations can establish the foundations needed for a flexible and agile IT infrastructure that supports new technologies, reduces time-to-market for new services and facilitates business consolidation and expansion.

Why Computacenter?

Computacenter's Managed Network services remove cost and complexity by combining best practice advice and repeatable processes with skilled resources and flexible commercials.

By partnering with Computacenter, organisations can take advantage of our:

Breadth and scale: Computacenter has a dedicated networking practice and more than 20 years' experience of implementing and managing network infrastructures. In addition to day-to-day management, we can also help with sourcing new networking technologies and transformation projects, such as virtualisation, VOIP and application acceleration

Expertise: We hold in excess of 200 vendor accreditations, which include certifications from networking specialists such as Cisco, HP, Bluecoat, F5, Juniper and Checkpoint. As a Cisco Gold Partner since 1998, Computacenter's team includes 45 trained Cisco engineers.

Shared resources: Our Operational Command Centre provides 24/7 event monitoring and major incident management as well as ongoing problem management. Drawing on Computacenter's industrialised processes, the centre proactively detects and resolves network issues before they impact your business.

What next?

To find out how Computacenter's Managed Network services can help you, please contact your account manager or email:

enquiries@computacenter.com