

Desktop Migration

A service component of our Desktop Technology Optimisation solution

Computacenter provides a comprehensive service that helps you plan, build and deploy Windows technology. Using industry leading tools, best practice and project management methodologies, costs and risks are controlled.

What we do

Desktop Migration is an approach to delivering Windows XP, Vista or Windows 7 and business applications to the desktop. This approach encompasses an end-to-end set of processes, procedures and tools outlining any risks whilst enabling the time and cost of the physical deployment to be dramatically reduced.

The ultimate aim is to provide customers with the most efficient and cost-effective method for delivering a new business desktop, allowing a significant reduction in the ongoing cost of supporting and managing the estate.

Key service features include:

- Hardware and software audit, application compatibility review, application consolidation and remediation
- Infrastructure remediation to ensure the customer's estate can provide the required capacity and functionality for a robust solution
- Desktop image creation
- Application packaging and virtualisation
- User account, settings and data migration/consolidation
- Desktop deployment using the latest technologies
- Operational handover and training

How it helps

Our Desktop Migration service is a set of end-to-end processes and tools designed to optimise the delivery time of Windows to the desktop. Our aim – to help you minimise the risks and costs, whilst maximising the benefits.

Increase speed to market

Reduced deployment times and remote management increases the overall speed of refresh – so that you can more quickly reap business value from your move to Windows XP, Vista or Windows 7.

Reduce risk

We manage the costs and risks of a complex deployment using industry leading tools, best practices and proven project management methodologies.

Increase operational efficiency

Our service seamlessly migrates users to a more up-to-date and stable environment, enabling staff to be more productive.

Reduce cost of ownership

We eliminate the need for IT staff to visit the desktop during deployment, or even in the future. In addition, centralised migration and ongoing user support minimises the IT burden – driving down the total cost of ownership.

Desktop Technology Optimisation

Desktop Strategy

Desktop Migration

Desktop Virtualisation

Software Optimisation

Desktop Migration

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Why we are different

Computacenter can help customers implement and integrate new technologies with its unrivalled Microsoft skills.

Repeatable Best Practice

The processes developed through Computacenter's Shared Services Factory enable us to share best practice across our customer base, which means you benefit from cost-savings and continuously improved service quality.

Specialist Project Management

Our PRINCE2 accredited project and programme managers have deep experience managing desktop deployments reaching 10,000s of seats. This specialist expertise ensures the success of your project.

Breadth and depth of technical skills

Our end-to-end service capability means we can design, build, test, and implement your solution. We can also draw on our experience in other areas such as security and mobility.

- Computacenter has over 300 accredited Microsoft Certified Systems Engineers who hold amongst others, MCP qualifications in technologies such as Windows XP, Vista, Windows 7, Windows Server 2003/2008, Exchange 2003/2007/2010
- Computacenter has been involved in Microsoft technology adoption programmes including Windows 7, Exchange 2010

Where we have done it

Following an acquisition by Morgan Sindall, a significant technology programme was required to rationalise the aging IT estate. To execute the transition in a tight timescale, Morgan Sindall partnered with Computacenter.

Jon Murrell, Group Systems Director at Morgan Sindall explained "We needed a partner with the scale of operations necessary to cope with the project. Computacenter was able to provide technical expertise and flexible engineering resources on an on-demand basis."

In addition to designing and implementing a new server infrastructure, Computacenter was responsible for exchanging over 2,000 employees legacy hardware for brand new devices. This involved visiting more than 50 sites across the country, plus exporting and re-importing all data and systems to each individual's requirements.

Steve Beswick, Director of Central Government, Microsoft Business comments "Computacenter's solution will help ensure our joint customers are quickly able to deploy and manage Microsoft's business desktop with ease and a minimum of business disruption."

What next?

To find out how Desktop Technology Optimisation services can help you, please contact your account manager or email enquiries@computacenter.com