

# MAKING DIGITAL WORK: FINANCIAL SERVICES



## THE CHANGING MARKET

The financial services industry is changing. And with increased competition, heightened customer expectation, regulatory pressures and cyber security concerns all contributing to a fast-moving new landscape. Traditional approaches no longer guarantee success.

As a result, defining a digital strategy to drive innovation and growth can be challenging, especially when facing obstacles like legacy applications and infrastructure, inaccessible data and inefficient processes within your existing IT estate.



## WE DELIVER...

### BRANCH ENVIRONMENTS

- Moves & refurbis
- Build & configuration
- Smarter buildings
- Remote advisors
- Digital signage
- Branch support

### HEAD OFFICE ENVIRONMENTS

- Tradefloor refresh services
- Evergreen support services
- VIP/white glove service
- Self-serve provisioning
- Audio visual installations/support
- Contact centre management

### INFRASTRUCTURE ENVIRONMENTS

- Application modernisation
- Data center modernisation
- Cloud optimisation
- Network maintenance & support
- Connectivity
- Infrastructure & workplace security
- Identity access
- Smart infrastructure



## OUR CAPABILITIES

Whether it's determining the optimal strategy for value-based cost reduction, data center consolidation, or the migration of core service infrastructures to the cloud; our expertise enables businesses to evaluate the true cost of IT, and better understand and serve their customers and employees, we:



ADVISE



SOURCE



TRANSFORM



MANAGE



SUPPORT

## OUR EXPERIENCE

For nearly 40 years, Computacenter has partnered with the world's leading financial institutions, leveraging its experience and global reach to help overcome growing challenges, including:

- Speed of change
- Increased time to market
- Vulnerability
- Sustainability
- User Expectation and Experience

We turn difficult transitions into transformative opportunities that enable Financial Services organisations to keep pace with technology and the market and embrace the new 'digital normal'.

We equip organisations to build global digital ecosystems and a workforce and workplace of the future.

"Computacenter was flexible, proactive and pragmatic, ensuring that aggressive timescales were achieved without any loss of productivity."



"Having established a platform for a totally reliable service, this is now what everyone in the company expects from Computacenter, going forward."



## BUSINESS OUTCOMES



Optimised IT spend



IT-empowered employees



Digital dexterity



Seamless support



Transformed customer experiences



Everything secure and compliant

WITH OUR...

**200+**

Vendor partners, including Dell EMC, Microsoft, Apple, Cisco, VMware and HPE

WE SUPPORT...

**65%**

UK retail bank branches

**10+**

World's largest Financial Services organisations

**50+**

Countries

To understand more about how Computacenter is delivering digital transformation in Financial Services, please contact your Computacenter Account Manager, call 01707 631000 or email [enquiries@computacenter.com](mailto:enquiries@computacenter.com)

[www.computacenter.com/uk/financialservices](http://www.computacenter.com/uk/financialservices)

