

The challenge

An Open-Source Program Office (OSPO) is an organisational unit that is responsible for the management and promotion of open-source. OSPOs can help organisations to use, consume, co-create and mitigate the risks of using, contributing to and releasing open-source software. OSPO's are increasingly becoming a hub of organisational open-source skill, and when implemented for a customer serve as a mediator between the wider OSS community and the requirements of the organisation. In doing so they are helping to shape organisational strategy and drive business efficiency.

However, establishing such a function can be a complex undertaking, that requires both an understanding of open-source capabilities and how they align to broader business strategy. OSPO's also need to be well embedded within an organisations structure as they are often also driving inter-departmental collaboration and training. With additional responsibilities to establish effective governance processes, as well as the need to manage any commercial implications of OS usage on the business, and a need to contribute back into the OS community, establishing an OSPO and staffing it with the right skills can be very challenging.

Service offering

Computacenter's OSPO services provide consulting services and access to skilled resources to help organisations plan, build and staff an OSPO. We offer advice and guidance on strategy and how to build an OSPO, we provide training and coaching, and bring expertise and knowledge gained from the development and operation of both OSS and OSPOs.

Service features

- Analysis of current open-source activities to assess skills, business usage and derived business value.
- Advice and guidance on how to leverage best practice to develop an open-source strategy specific to the organisation.
- Provision of expert know how in OSS and OSPO, to assist in planning, designing and implementing an OSPO.
- Delivery of training and coaching for employees to familiarise them with the concepts and best practices of working with open-source software.
- Advice on the skills required for an OSPO and how to develop them.
- Provision of resources: Computacenter can provide qualified specialists to set up and staff the OSPO. *

*Resources provided on demand and subject to an agreed rate card. Resource is also unable to provide legal advice in any context.

Our approach

Computacenter offers a modular approach to developing an OSPO, enabling customers to engage in a way that fits their maturity level.

Strategic orientation

- Insights and understanding of an OSPO's value, understanding how it can support OSS strategy and deliver business value.
- Develop longer term OSS strategies, with objectives and measures required to implement the strategy, alongside required tooling, resourcing and processes.

OSS solution identification

- Identify OSS solutions best able to deliver business value.
- Implement processes & policies to monitor and manage OSS usage.

OSPO Design and deployment

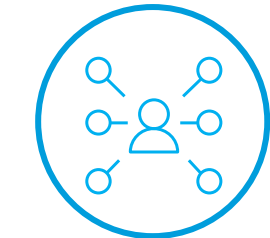
- Establish, develop and maintain internal and external relationships required to optimise the OSPO's value.
- Establish the policies required to achieve consistent and secure usage of OSS.
- Provide skilled resources able to develop and incubate fledging OSPO functions.
- Create coaching and training programmes for internal employees to raise awareness of open-source software and build knowledge and skills in its use.

Customer benefits

- Enables an OSS strategy and brings clear leadership adopting and using open-source technology.
- Reduces the risk of duplicating efforts, and delays in development of new software caused by siloed usage of OSS.
- Provides leadership of corporate open-source community, enabling organisations to coordinate different departments, ensures coherent alignment to overarching business objectives.
- Ensures governance and control of using OSS to minimise risk of security implications and non-adherence to compliance standards.



Bring the skills to identify the right OSS solutions



Expertise in change management and coaching



Promotes cross departmental collaboration & OSS adoption



Expertise in security and governance protocols



Links OSS capability to corporate strategy to deliver ROI

Services

Assessment services

- OSS solutions assessment
- Business needs assessment
- OSS strategy development

Deployment services

- OSPO design and build
- Process and policy definition and development
- Resource on demand OSPO skills

Adoption services

- OSS value coaching and training
- OSPO collaboration and enablement



A member of the Open-Source Business Alliance



We deliver OSPO services to our internal IS team

15

Number of OSPO implementations undertaken to date

GovOSPO

Our experience includes both public & private sector

